

MICHAEL ZHAO

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EDUCATION

GENERAL ASSEMBLY

December 2022 - June 2023

Software Engineering Immersive

Capstone: GPT-powered knowledge graph which automatically organises and stores user notes based on semantic meaning

- Generated semantic and codified node and edge graph inputs through OpenAI's generative LLM API
- Developed full-stack React web application with Express and Node.js backend and MongoDB database with CRUD functionality and MVC architecture

UNIVERSITY OF MELBOURNE

2015-2019

Bachelor of Commerce, with Economics Honours

82.4/100 First Class Honours Grade

- *Thesis:* The Theory of Equalising Differences: Aggression Wage Differentials in Australia's Clinical Practice
- *Awards:* Top grade Microeconomics; Enactus Australia 2018 Social Enterprise Award; Auckland International Champions Case Competition; Melbourne Global Scholarship; Leaders in Community Award; New Colombo Plan

MELBOURNE HIGH SCHOOL

98.8 ATAR (Top 1.2% percentile)

2011-2014

- Led cohort of over 300 boys to the 2014 Annual Championship as Como House Captain

WORK EXPERIENCE

SEEK

Product Manager, AI Platform Services

Jul 2022 – Present

Established explainable matching capability for APAC job marketplace with over 80m users

- Initiated and launched Large Language Model (LLM) based explainable matching product, with personalised nudging capabilities, driving +8% incremental matches through hirer channels
- Led team of four data scientists, four engineers and one associate product manager to scale seven AI-based services to 5 APAC markets, increasing user coverage by 500%
- Led initiative to capture novel data increasing north-star data coverage by 20x including previously uncaptured users
- Developed Career Scorecard tool used by 15+ AI product managers to standardise feedback and evaluation criteria

ACCENTURE STRATEGY

Consultant, Data Science & Econometrics

Apr 2020 – Jun 2022

- Led an Australian-first study to forecast COVID-19 revenues exceeding \$30bn for executives at ASX10 conglomerate [Matched Counterfactual analysis, R]
- Supported multiple strategic engagements for global technology companies including Google, Amazon, Instacart and Square [Multivariate Time Series, Discontinuity analysis, SQL, Python]

TECHNICAL PROJECTS

Front-end:

- Designed and built online storefront for eCommerce supplement brand <https://ravesupplement.com.au/> [HTML, CSS, JS]
- Developed NBA Player Guessing Game (Wordle alternative) <https://myz96.github.io/hoopsiq/>
- Implemented knowledge graph visualisation package [JS: Visjs, React]
- Implemented Chakra UI framework for front-end design of full-stack web application [JS: ChakraUI]

Back-end:

- Implemented CRUD functionality using MVC architecture [JS]
- Implemented Express and Node.js back-end for full-stack web application [JS: Node]

Deployment:

- Deployed full-stack web application <https://secondbrain-gptgraph.onrender.com/> [Render]

Databases:

- Implemented MongoDB database using Mongo Atlas [MongoDB]
- Implemented Data Access Objects for database manipulation [JS]

AI:

- Implemented GPT responses using OpenAI's API for automatic semantic organisation [JS, OpenAI]

SKILLS

Languages: Javascript, HTML, CSS, R, Python, SQL, Figma, MS Office

Interests: NBA hoop dreams, Filter coffee, Melbourne Marathon, Oxfam 100km Trailwalk, Vipassanā meditation